

How to Reset ClearAccess Logs

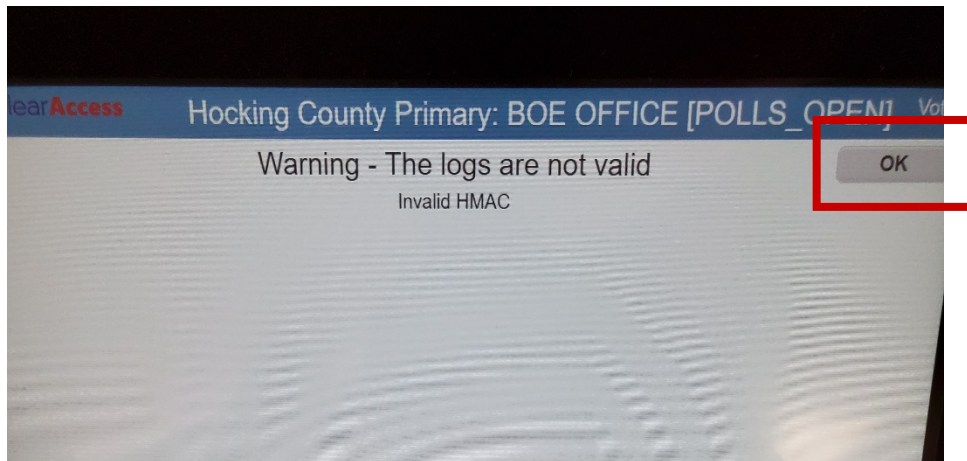
ClearAccess 1.4, 1.5, and 2.0



Clear Ballot

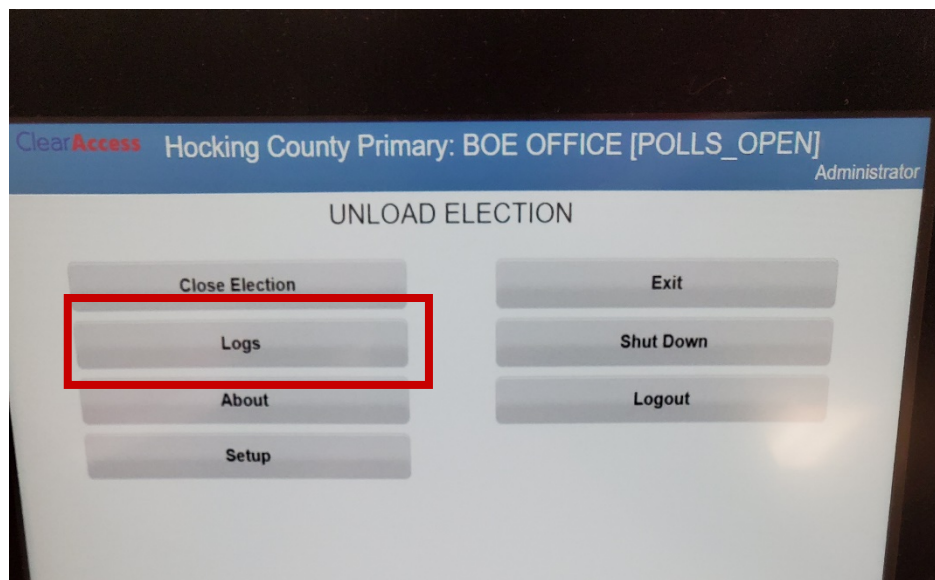
The purpose of this guide is to help administrators troubleshoot the error message, "Warning - The logs are not valid" on ClearAccess.

1. Log in as administrator and repeat the steps that produced the invalid logs error message.
2. Tap **OK**.



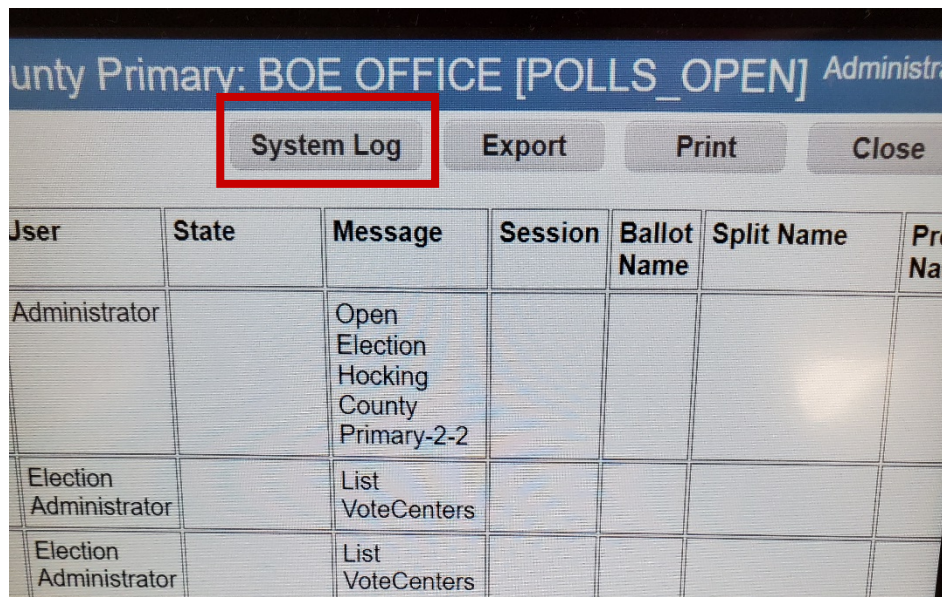
The Polls Open Menu Appears.

3. Tap **Logs**.

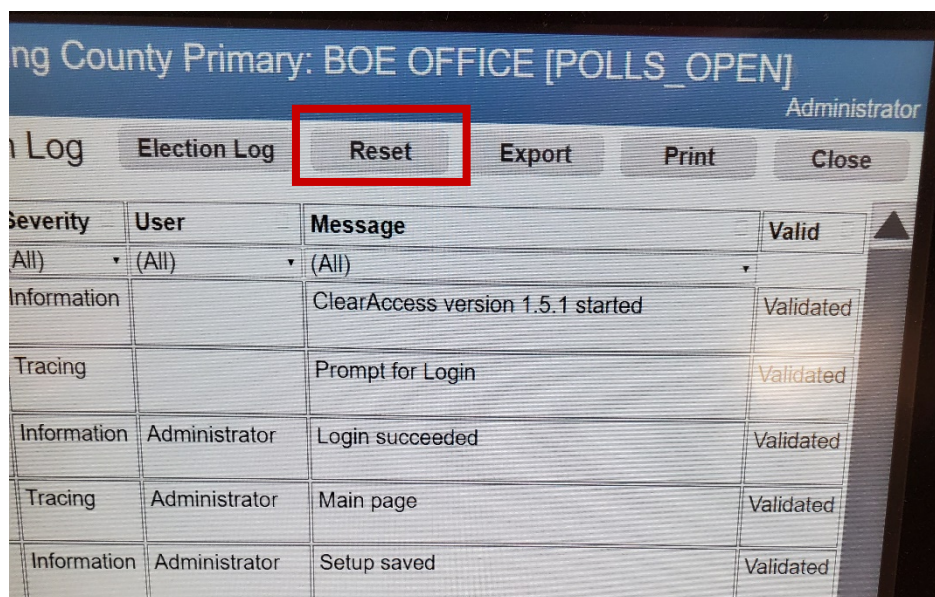




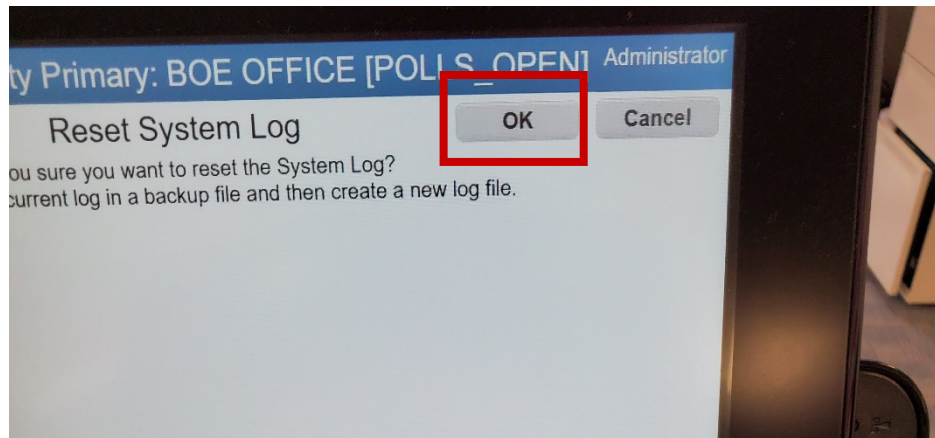
4. On the Election Log screen, tap **System Log**.



5. Tap **Reset**.



6. On the confirmation screen, tap **OK**.



The logs are now reset.